

CDC/NIOSH

Home Healthcare Workers: A Growing and Diverse Workforce at High Risk for Workplace Violence

<https://blogs.cdc.gov/niosh-science-blog/2021/09/02/hhc-violence/>

Home Healthcare Workers How to Prevent Violence on the Job

<https://www.cdc.gov/niosh/docs/2012-118/pdfs/2012-118.pdf>

Online Workplace Violence Prevention Course for Nurses

Free, interactive course for nurses on the scope and nature of violence and steps to prevent it.

<https://www.cdc.gov/niosh/topics/violence/training.html>

Crises Prevention Institute

Top 10 De-escalation Tips

Free guide for tips on defusing difficult situations.

<https://institute.crisisprevention.com/Refresh-De-Escalation-Tips.html/>

Department of Homeland Security

De-escalation Series

RECOGNIZE How You Can Notice the Warning Signs of Violence

ASSESS How To Navigate the Risk When Someone is Escalating

DE-ESCALATION How You Can Help Defuse Potentially Violent Situations

REPORT How To Engage Your Organization and Community

<https://www.cisa.gov/resources-tools/resources/de-escalation-series>

OSHA

Guidelines for Preventing Workplace Violence for Healthcare and Social Service Workers

<https://www.osha.gov/sites/default/files/publications/osha3148.pdf>

Workplace Violence

<https://www.osha.gov/workplace-violence>

Nursing World

ANA Position Statement on Incivility, Bullying, and Workplace Violence

<https://www.nursingworld.org/~49d6e3/globalassets/practiceandpolicy/nursing-excellence/incivility-bullying-and-workplace-violence--ana-position-statement.pdf>